Zero IT Administration Overhead

- EstateWorks is a hosted application - there is no software to deploy, upgrade or maintain.
- All you need is a web browser to utilize the EstateWorks system.
- The EstateWorks on-demand system grows with your needs without any migration costs.

Customization and Integration

The system is highly configurable by customers using web based administrative tools. Additional configuration beyond the scope of the administrative tools can be performed by our professional services team to meet the customers specific needs.

EstateWorks partners with complimentary solution providers such as 706 tax system providers and securities valuation program providers. The integration utilizes EstateWorks advanced XML interface and web services. Customer specific system integration projects are implemented using XML and web services.

Data Import and Export

EstateWorks provides application specific import or export capabilities for Appraise, CCH ProSystems, EstateVal, FASTER Systems, Fast-Tax FPS, GEMS, Lacerte, Lackner, and Outlook. The EstateWorks XML interface is available for customer specific import and export requirements.

Data Backup and Archiving

EstateWorks customer data resides on RAID-configured hard drives. Data is backed-up hourly to disk and nightly to both disk and tape. On-site tape backups are retained for 60 days. Off-site backups are also available

Inquiries

info@estateworks.com 978-461-1200

Secure and Reliable

- EstateWorks is architected and exhaustively tested to maximize security and reliability.
- Multiple levels of physical, hardware, and software security provide unparalleled protection for your valuable data.
- Disaster recovery plans ensure the availability of your data under all circumstances.

Physical Security

EstateWorks systems are hosted by IBM in a secure data center with five layers of physical security. The facility is monitored 24x7.

Network Security

Cisco firewalls protect the EstateWorks systems from hacker attacks and unauthorized access. Data transmission is encrypted using Verisign 128-bit SSL. IBM install and configure all the latest security and service packs. Additionally, customer data access can be restricted to the IP Addresses of your offices.

Application and Data Security

Each client's data is stored within its own database. Client data is never commingled.

Access to each database is controlled by a master database based on individual user authentication. Each EstateWorks user logs in using a strong password which is stored in an encrypted format. Additional client based access controls can be configured to further limit access.

Network availability and hacker attack monitoring is performed by IBM. Two third party service providers provide a second line of defense:

- Qualys performs nightly penetration tests
- Keynote monitors response time and availability

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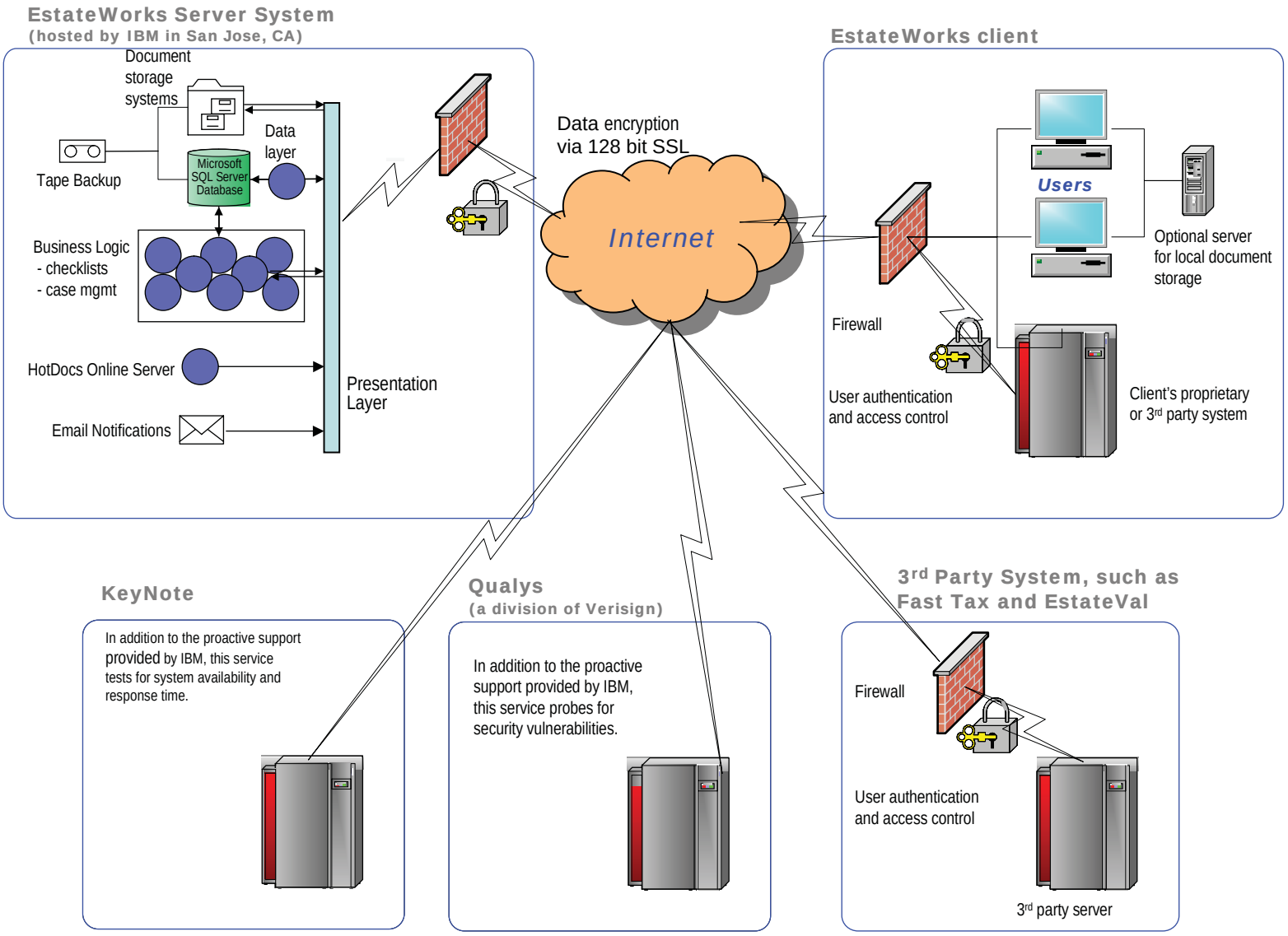
High Level Architecture



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